

# Returns Form



If for any reason you're not satisfied with your George product you can return it for **FREE to your local Asda store** or post to the address provided via Royal Mail (you will need to pay postage).

George clothing & home products can be returned under our **100 day satisfaction guarantee**. Branded products that are non George can be returned under our 30 day changed your mind policy. Full details can be viewed via our Terms and conditions.

## Returns address:

George Online  
Returns Dept  
GXO, Unit 4  
Hurricane Way South  
Sherburn Distribution Park  
Sherburn in Elmet  
LS25 6PT

### What to do now:

- Print out and complete this form
- Repack the items for safe transit
- Return to store or post to the address above

### After you've made your return:

- Keep an eye out for your refund
- You will receive confirmation via email
- Refunds may take up to 5 business days to appear in your account depending on your bank

## Your information

Name:

Order number:

## Returns information

Description	Size	Return code	Quantity

## Return codes

1. Wrong item received
2. Looks different to website image
3. Ordered more than one size
4. Item doesn't fit/suit me
5. Product recall
6. Parts missing
7. Poor quality/faulty
8. Arrived later than expected
9. Arrived damaged/broken

**Need help?** Visit our customer services pages at [asda.com/directhelp](https://www.asda.com/directhelp)