

Cancellation Form



Returns Instructions

This form may be used if you wish to cancel your purchase, in accordance with the terms of your contract with us.

To cancel your purchase using this form, simply:

1. Print out and complete this form
2. Repack any items to be returned, including this completed form
3. Send back to us at the Returns Address below

When returning any items by post, we recommend that you use a postal service that insures you for the value of the goods you are returning and gives you proof of purchase.

Returns Address:

George, PO Box 9564, Newark, NG24 9GF, United Kingdom

Your Information

Name:

Address:

Order Number:

Telephone Number:

Email Address:

Signature:

Cancellation Information

I/We* hereby give notice that I/We* withdraw from my/our* contract of sale for the following products. (*delete as appropriate)

(Please provide below the Product ID, description and quantity being cancelled.)

Product ID	Description	Quantity

Contact Us

If you have any queries, please contact our Customer Service Team at:

- Customer Services, Asda, Asda House, Southbank, Great Wilson Street, Leeds, LS11 5AD
- **Email:** customer.services@asda.co.uk
- **Telephone:** (+44) (0)800 952 0101 (lines are open between 7am – 11pm (GMT), 7 days a week)

Alternatively, **visit** our Customer Service pages at <https://asda.custhelp.com>.

If you wish to state the specific reason why you are cancelling then please circle the applicable option(s) below. Please note that this information is optional.

Reason Codes

Wrong Item Despatched Damaged/Broken Item Parts Missing Item Not as Specified	Order was Cancelled Item Received later than expected Changed Mind Wrong Item Ordered	Item didn't fit Colour not like catalogue/ Web Picture Footwear – doesn't fit
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